



PALMA DE MALLORCA - SPAIN
11 & 12 SEPTEMBER





11 SEPTEMBER

Room 2

Time	Presentations	Speakers
10:30 - 11:00	Registration.	
11:00 - 11:05	Welcome to Palma - ISPO Conference 2019.	Corporación Prácticos de Palma.
11:05 - 11:15	Inauguration of the Conference.	President of Puertos del Estado.
11:20 - 11:40	ISPO Development.	Capt. Willem Bentinck & Capt. Keith McLean IUG Chairman and Board member
11:40 - 12:00	Regulatory requirements for quality and safety for Spanish Pilotage Organizations.	Mr. Leandro Melgar <i>Operations Manager. Puertos del Estado</i>
12:00 - 12:30	Safely planning the future of the port. Pilots' assistance and training.	Mr. Jorge Nasarre, Ms. Eva González Baleares Port Authority Mrs. Maria Eugenia Prieto CEDEX
12:30 - 13:00	Coffee break.	Time to visit our kind sponsors!
13:00 - 13:20	Management Systems for Pilotage Organizations.	Capt. Miguel Castro Sines Pilot. Vice-president EMPA
13:20 - 13:40	Port Authorities resources to support Decision Making for Pilots. PORTUS-SAMOA system.	Mr. Enrique Álvarez Puertos del Estado Mr. Jorge Martín Baleares Port Authority
13:40 - 14:00	Operations Management. IT solutions. Case of success: Amura Pilot at Palma Pilots Organization.	Mr. Airam Rodríguez Hiades Group Chairman
14:00 - 15:00	Lunch time.	If you didn't have time to visit our sponsors, let's try now!
15:00 - 15:30	Pilotage plans and due diligence.	Capt. Antonio Di Lieto Carnival Corporation
15:30 - 15:50	Enhancing decision making and MPEX with UKC management systems.	Capt. Jonathon Pearce OMC International
15:50 - 17:00	Round table discussion.	Speakers with Willem Bentinck as moderator.
19:00 - 20:30	Palma Bay boat tour.	
From 20:30	Conference Dinner at Real Club Nautico de Palma.	

12 SEPTEMBER

Room 6

Time	Presentations	Speakers
09:15 - 09:30	Registration and coffee.	
09:30 - 09:40	Opening.	Capt. Willem Bentinck IUG Chairman
09:40 - 10:00	A study of the legal value of ISPO accreditation.	Capt. Dr. Clive Sheard Senior Marine Consultant
10:00 - 10:20	Implementation of Contingency Plans in management systems.	Mr. Fco. Javier Castillejo Head. Maritime Safety Area. Directorate-General for Merchant Shipping (DGMM)
10:20 - 10:40	Benefits of ISPO for Palma.	Capt. José A. Pérez Palma Pilots
10:40 - 11:00	Coffee break.	Time to visit our kind sponsors!
11:00 - 11:20	Simplicity is the ultimate sophistication.	Mr. Reinier Kadijk Lloyds Register ISPO Auditor
11:20 - 11:50	The development of Human Element into Pilotage Organizations.	Mr. Ismael Cobos Head, Maritime Training and Human Element. IMO
11:50 - 12:50	Round table discussion.	Speakers with Willem Bentinck as moderator.
12:50 - 13:00	Closing Speech.	General Manager of Spanish Directorate - General for Merchant Shipping (DGMM)
13:00 - 14:00	Lunch time.	

IUG MEETINGS

11 / 09 / 19		12/09/19	
09:00 - 11:00	Room 6 IUG Board meeting	14:30 - 16:30	Room 2 IUG Associates Meeting
	Room2 DPA Meeting.	16:30 - 18:00	Room2 IUG Board Meeting
09:00 - 10:50	Collaboration of auditors: - Reinier Kadijk. Lloyd's Register - Lara González. Lloyd's Register		
			10-1
ŦM;		-	
Manage mar	Mileton.		
THE RESERVE OF THE PARTY OF THE PARTY.			

SPECIAL SUPPORT





























EVENT PLANNER PARTNER

patterson_ travel